

CITY OF GALENA, ILLINOIS



Senior Discount for Cable Television

Policy Details:

Galena cable television provider, Mediacom, offers a ten percent (10%) discount off their monthly cable television rates for qualified senior subscribers. The general eligibility requirements are as follows:

1. The applicant for the senior discount must be the subscriber of the cable service and present proof to Mediacom of residency at the service address.
2. The applicant for the senior discount must be at least 65 years of age and present proof of age to Mediacom.
3. The applicant for the senior discount must present to Mediacom proof of enrollment of the Low Income Home Energy Assistance Program (LIHEAP) administered by the Northwest Illinois Community Action Agency (NICAA). The application form for the LIHEAP program and the income guidelines are attached.
4. The discount applies to only the Broadcast Basic and the Expanded Basic packages.

Contacts:

For information about cable television service in Galena, please contact Mediacom.

Mediacom

Customer Service

3033 Asbury Road

Dubuque, Iowa 52001

Phone: 1-800-747-8021

For general assistance, please contact Galena City Hall at 815-777-1050

Please Note: The latest poverty guidelines can be found here:

<http://www.liheap.ncat.org/profiles/povertytables/FY2012/popstate.htm>

The '150% of Poverty' is the figure that should be used.