



April 30, 2015

City Administrator
 City of Galena
 101 Green Street, P.O. Box 310
 Galena, IL 61036-2327

Re: Xstream Launch

Dear City Administrator:

Mediacom is excited to announce that, on or around June 1, 2015, we will be launching **Xstream**, a new powerful integrated platform which combines TiVo®, the world’s only DVR and streaming device, with ultra-fast wireless Internet using an advanced cloud based home networking platform to bring customers an effortless and elevated digital experience. Xstream will allow customers to browse and schedule recordings on multiple TV’s or watch live and recorded in-home streaming to any iOS or Android devices via the TiVo app, transfer recorded shows to mobile devices to take on the go, access popular web apps like Netflix, Pandora and Youtube right through their TV and more!

The following levels of Xstream Triple Play packages will be available for subscription:

Service	Services & Features Included	Monthly Rate		
		Internet 50 up to 50 Mbps down & up to 5 Mbps Up 350 GB Usage Allowance*	Internet 100 up to 100 Mbps down & up to 10 Mbps Up 1000 GB Usage Allowance*	Internet 150 up to 150 Mbps down & up to 20 Mbps Up 2000 GB Usage Allowance*
Xstream Silver	Family TV; TiVo Single Room DVR service; TiVo capable advanced set-top box; Internet (see chart at right); advanced home-networking (WiFi); and Digital Phone service with unlimited local and nationwide calling, free voicemail and up to 15 calling features.	\$169.98** (11.6% package discount to standard a la carte rates)	\$179.98** (15.2% package discount to standard a la carte rates)	\$189.98** (18.2% package discount to standard a la carte rates)

Mediacom Communications Corporation
 3900 26th Avenue, Moline, IL 61265
 Phone: 309.743.4152 Fax: 309.743.4607

Xtream Gold	Xtream Silver PLUS TiVo multi-room DVR service; any 1of 3 Digital Paks; STARZ, ENCORE, Showtime and The Movie Channel.	\$189.98** (17.8% package discount to a la carte rates)	\$199.98** (20.4% package discount to a la carte rates)	\$209.98** (22.6% package discount to a la carte rates)
Xtream Platinum	Xtream Gold PLUS all 3 Digital Paks; HBO and Cinemax	\$209.98** (24.7% package discount to a la carte rates)	\$219.98** (26.4% package discount to a la carte rates)	\$229.98** (27.9% package discount to a la carte rates)

*Excess usage will result in additional charges of \$10 for every increment of up to 50 additional gigabytes used. Usage allowances are subject to change. For more information, see "Additional Terms and Conditions-Monthly Usage Allowance" at <https://mediacomcable.com/site/legal.html>.

**Price does not include local broadcast/regional sports surcharge (currently up to \$7.11 per month). Modem is required and is not included in the package price. The Mediacom modem is DOCSIS 3.0 (D3) standard, wireless gateway and EMTA device which is specifically designed to deliver Digital Phone service, Internet service as well as the advanced wireless home networking features in the Xtream packages. Customers may choose to either purchase similarly approved D3 standard or higher modem from Mediacom or any another reputable retailer, or rent it from Mediacom for an additional \$7.50 per month.

In addition to the launch of our Xtream packages, going forward, Mediacom's Digital Paks (Kids & Variety, Sports & Information, and Movies & Music) will be \$7.95 per month each. There will no longer be a discount for purchasing more than one Digital Pak. Customers currently purchasing more than one Digital Pak will continue to receive the packaged discount.

Mediacom will also be standardizing the following charges across all systems:

Type of Service	New Standard Rate
Installation of Additional Outlet (same trip)	\$15.00
Installation of Additional Outlet (separate trip)	\$29.00
Field Reactivation of Account	\$29.00
Field Change of Service	\$29.00
Connection of Consumer Owned Equipment	\$29.00

Mediacom is proud to serve your community, and looks forward to bringing our customers the best services we can provide. Should you have any questions please feel free to contact me at (309) 743-4152 or by email at khotle@mediacomcc.com.

Sincerely,

Kate Hotle

Kate Hotle
Manager, Government Relations

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