

**State of Illinois
Illinois Commerce Commission
Cable and Video Providers
Complaint Reporting
Annual Filing (Sec. 70-501(g))**

Company Name: Mediacom Illinois, LLC, Mediacom Southeast LLC, and MCC Illinois LLC (collectively "Mediacom")
Filing Period: January 1, 2018-December 31, 2018
Total Subscribers: Approximately 194,640

Complaint Data

Category of Complaint	Number	Percentage of Complaints	Percentage of Subscribers
Billing, charges, refunds, credits:	22	28.95%	0.011%
Installation or termination of service:	0	0.00%	0.000%
Quality of Service and Repair:	43	56.58%	0.022%
Programming:	0	0.00%	0.000%
Miscellaneous:	11	14.47%	0.006%
Total	76	100.00%	0.039%