



November 23, 2021

Mr. Moran
City of Galena
PO BOX 310
Galena, Illinois 61036

Dear Mr. Moran

The purpose of this letter is to inform you that, on or about January 1, 2022, Mediacom will be implementing the following programming changes and rate adjustments:¹

Product:	Old Rate:	New Rate:	Net Change:
Local Broadcast Station Surcharge ²	\$20.37	\$22.52	\$2.15
Regional Sports Surcharge	\$6.11	\$6.60	\$0.49
Local TV ³	\$29.95	\$40.00	\$10.05
Essential TV ⁴	\$69.95	\$80.00	\$10.05
Variety TV ⁵	\$86.99	\$100.00	\$13.01
Digital Gateway ⁶	\$4.00	\$0.00	(\$4.00)
Primary ⁷ Digital Adapter	\$7.00	\$0.00	(\$7.00)
Primary Digital Receiver	\$10.50	\$0.00	(\$10.50)
Primary HD DVR Receiver	\$10.50	\$0.00	(\$10.50)
Primary TiVo Receiver	\$10.50	\$0.00	(\$10.50)
CableCARD	\$1.99	\$0.00	(\$1.99)
Unreturned Digital Adapter/Digital Receiver or TiVo Box (Active Customer)	\$0.00	\$6.00/mo. ⁸	\$6.00/mo.
Xtream Bronze	\$179.98	\$189.98	\$10.00
Xtream Silver	\$189.98	\$199.98	\$10.00
Xtream Gold HBO	\$209.98	\$219.98	\$10.00

¹ Depending on the terms of each customer’s promotional package, these rate changes may not impact a customer until their current promotional package expires.

² Mediacom bills monthly in advance. As a result, the increases for both the Local Broadcast Surcharge and Regional Sports Surcharge are based on our best estimate of the cost increases our company will incur for broadcast and regional sports programming. Mediacom will “true up” customer bills in a subsequent month if it turns out that our estimate was too high or too low.

³ New rate for Local TV includes primary digital adapter, digital receiver, DVR or TIVO receiver.

⁴ New rate for Essential TV includes primary digital adapter, digital receiver, DVR or TIVO receiver.

⁵ New rate for Variety TV includes primary digital adapter, digital receiver, DVR or TIVO receiver.

⁶ Digital Gateway is now included with Local TV, Essential TV and Variety TV.

⁷ In all cases, “primary” means first digital adapter receiver; all additional digital adapters or receivers will be charged at standard rate.

⁸ Monthly charge per device until such equipment is returned to Mediacom.

Xtream Gold Showtime/Starz-Encore	\$209.98	\$219.98	\$10.00
Xtream Platinum	\$229.98	\$239.98	\$10.00
TV Essentials 100 Triple	\$169.98	\$179.98	\$10.00
Family 100 Triple	\$179.98	\$189.98	\$10.00
Family 100 Triple HBO	\$199.98	\$209.98	\$10.00
Family 100 Triple Showtime/Starz-Encore	\$199.98	\$209.98	\$10.00
Family 100 Triple Plus	\$219.98	\$229.98	\$10.00
100 + Essential + Phone	\$169.99	\$179.99	\$10.00
100 + Variety + Phone	\$194.49	\$199.99	\$5.50

The decision to make price adjustments is always a difficult one as we know when we raise prices, we lose customers. However, the fees we pay to retransmit local broadcast stations like ABC, CBS, FOX and NBC as well as regional and national sports networks continue to grow rapidly. In addition, supply chain challenges and labor shortages experienced over the past year have resulted in significant inflationary pressure across our business.

In addition to the above rate changes, Mediacom will also be making some programming changes on or about December 31, 2021. Cheddar News will be launched on the Sports & Information Digital Pak in most markets. Also, NBC Sports Network will be shutdown by NBC Universal and, as a result, will no longer be available on the Variety TV tier. Most of the programming previously available on NBC Sports will be transitioned to USA Network which will continue to be carried on the Variety TV tier in most markets. Finally, ESPN Classic is being discontinued by The Walt Disney Company, and will no longer be available on the Sports & Information Digital Pak.

Mediacom appreciates the opportunity to continue to serve your community's telecommunications needs. If you have any questions, please contact me directly (309) 743-4152 or by email at khotle@mediacomcc.com.

Sincerely,

Kate Hotle

Kate Hotle

Manager, Government Relations