



July 19, 2022

Mr. Mark Moran
City of Galena
PO BOX 310
Galena, Illinois 61036

Dear Mr. Moran:

The purpose of this letter is to inform you that, on or about August 22, 2022, Mediacom will be implementing the following programming changes and rate adjustments:¹

| Product: | Old Rate: | New Rate: | Net Change: |
|---|-----------|-----------|-------------|
| Additional TiVo, eBox or Digital Adapter ² | \$7.00 | \$8.50 | \$1.50 |
| Kids & Variety Pak | \$7.95 | \$9.95 | \$2.00 |
| Sports & Information Pak | \$7.95 | \$9.95 | \$2.00 |
| Movies & Music Digital Pak | \$7.95 | \$9.95 | \$2.00 |

The decision to make price adjustments is always a difficult one. However, due to programming cost increases, inflationary pressure, and supply chain challenges, we find it necessary to make these changes to our published rates.

Mediacom appreciates the opportunity to continue to serve your community's telecommunications needs. If you have any questions, please contact me directly (309) 743-4152 or by email at khotle@mediacomcc.com.

Sincerely,

Kate Hotle

Kate Hotle
Manager, Government Relations

¹ Depending on the terms of each customer's promotional package, these rate changes may not impact a customer until their current promotional package expires.

² Additional TiVo, eBox and/or Digital Adapters are those digital adapters or receivers in addition to the Primary Digital Adapter. In all cases, "primary" means first digital adapter receiver.